

Central Iowa Community Service Regional Advisory Board Meeting
Tuesday January 26, 2016 @ 1:30 PM
Story County Human Services Center
Multipurpose Room, 126 S. Kellogg Ave., Ames, Iowa 50010

- I. Welcome and Introductions-** Karla Webb welcomed everyone and introductions were made. In attendance, Mary Nelson, Wendie Cooper, Chad Huddleston, Jim Paprocki, Tim Rogers, Katherine Dinges, Tim Bedford, Doug Bailey, Tom Foster, Patti Treibel Leeds, Karla Webb, Jody Eaton, Betsy Stursma, Anne Vance. Al Fagerlund and Linda Romero participated via phone for items II and III on the agenda.
- II. Election of Chair and Vice-Chair:** Chad Huddleston was nominated for Chair and Tim Bedford was nominated for Vice-Chair. No other nominations were received. Upon a vote, Chad Huddleston was elected Chair and Tim Bedford was elected Vice-Chair.
- III. Approval of 12/8/15 meeting minutes:** Al Fagerlund motioned for approval of the 12/8/15 meeting minutes and second by Anne Vance. Minutes approved. Al Fagerlund and Linda Romero hung up from the phone call.
- IV. Review of CICS Regional Advisory Board bylaws:** Discussion of the bylaws occurred and the need to hold a meeting in the month of January to elect Chair and Vice-Chair. Discussed meetings are to occur on a quarterly basis. At the 12/8/15 meeting we had scheduled to meet next on March 8, 2016. As the Board is meeting in January, agreed the next meeting will be set in April to get on track with having 1 meeting/quarter. The March 8, 2016 meeting will be canceled. No changes to the bylaws were requested. Al Fagerlund's term on the Governing Board will expire 6/30/16. It is believed Pam Herrema's provider representative term on the Governing Board expired 6/30/15. Discussion occurred regarding filling her position on the Governing Board. Members of the Advisory Board were asked to consider this position and will look to elect a representative at the April 2016 Advisory Board meeting. Will ask Pam Herrema to continue as the provider representative on the Governing Board until April 2016.
- V. Highlights of Regional Governing Board:** Jody Eaton shared upcoming employment changes within Regional Administrative team staff with Patti Treibel Leeds moving into Quality Assurance. Administrative team is developing a hiring policy for positions that would be considered for regional positions. Governing Board meetings are on the 4th Thursday of the month.
- VI. 2015 CICS Regional Advisory Board report:** Karla Webb reviewed the report which consists of list of Advisory Board members, agendas, meeting minutes and Consumer Survey. Karla asked for feedback if there is additional information Board members would like in the report. Discussion from Board members was the report is helpful and no suggestions for additional information.
- VII. 2016 Mileage claim form:** Regional mileage claim forms were provided at the meeting. Advisory Board members can complete the mileage claim form and give them to Karla and Karla will send the claims in for payment from the Regional account. Mileage is now being paid for from the Regional account versus individual county funds.
- VIII. Jail Diversion services in Jasper County:** Jody Eaton discussed jail diversion services in Jasper County. Optima Life Services is providing intensive case management services, staff providing this service will work to identify what services/supports a person needs upon discharge from jail. They are working with the officer's database to identify key words for

officers to use to flag individuals with mental health needs. They are working on getting Crisis Intervention Training and working with officers to identify what is needed so officers can attend the training. Are looking at a Mental Health Court. Kathy Dinges shared Eyerly Ball is working to hire a FT position to assist with addressing mental health calls to the Ames Police Department and assisting to help ensure the caller gets connected to mental health treatment. Betsy Stursma shared in Warren County Eyerly Ball is doing mobile crisis and pre-commitment screening. Warren County did apply for a grant to attend the Alternatives to Incarceration training and are awaiting a decision.

- IX. Poweshiek County staffing update:** Jody Eaton shared Poweshiek County purchased the previous Mental Health Center building. The Community Services office has moved to this new location. The staff with in the Poweshiek County Community Services office had resigned and new staff have been hired. The case management program has closed due to staff leaving.
- X. Case Management Update:** Betsy Stursma reported Warren County's case management program is closing at the end of February 2016. They are working with individuals and guardians to get cases transferred to a new TCM agency by mid-February. Warren Co case management program started in 2009. They are making referrals to DHS case management and Polk County case management agencies. Community Support Advocates, ChildServe, and Easter Seals were able to take referrals. There are 180 cases that will be transferring. Patti Treibel Leeds reported the case management program for Boone, Hamilton and Madison counties currently has 4 case managers and are planning to start transferring cases to Managed Care Organizations starting March 1st. Amerihealth Caritas has contacted them about subcontracting and will see what happens with this. If this can occur they may have enough cases for 1 to 2 case managers. They have reached out to the MCO's regarding what the referral process is to transfer cases to the MCO, are waiting to hear what the process will be. Currently have 250 cases that are serving. Karla Webb discussed Central Iowa Case Management which serves the counties of Story, Franklin, Hardin, and Marshall. Presently there are 6 case managers, 1 supervisor and 1 director. 1 supervisor has moved into a service coordination position and continues to carry a caseload of 25 as well as another case manager who moved into a service coordination position that continues to carry a caseload. Caseloads are averaging 47/case manager and the supervisor and director each have a caseload of 15. The transition plan put into place was to remain in operation until 6/30/16. The CICM Board will be meeting yet this month and a determination needs to be made regarding an end date, the recommendation is to close the program.
- XI. Advisory Board Staff liaison coverage:** Patti Treibel Leeds will be the staff liaison while Karla Webb is on medical leave from 2/15/16-4/1/16.
- XII. Agency Update/Information Sharing:**
- Tim Rogers shared Dr. Stern has retired and no one has been hired to replace him at this time.
 - Kathy Dinges shared it has been very difficult to find medication prescribers. Eyerly Ball has been without a prescriber for 2 months. They have 1 prescriber starting 2/1/16. There is concern that MCO rates will eventually decrease. Kathy shared the requirements of Medicaid and Medicare continue to go up and this makes it difficult.
 - Jody Eaton shared Capstone has Dr. Robinson 1 day in Jasper County and he supervises PA's. Grinnell Regional Mental Health is working with Grinnell College to attract a prescriber.

- Wendie Cooper shared in Story County are working on a round table discussion with Mary Greeley Medical Center, McFarland Clinic, and local providers regarding medication prescriber shortage.

XIII. Next Meeting Date: April 12, 2016 1:30 PM in Multipurpose Room of Story County Human Services Center