



CICS
Supporting Individuals. Strengthening Communities.

JOB ANNOUNCEMENT

POSITION: SOAR Navigator

JOB TYPE: Permanent, Full-time

BARGAINING UNIT: None

LOCATIONS: DAP Districts 3 and 6

HOURLY RATE: From \$29.86 per hour

POSTING DATE: 7/8/2026

Disability Access Point SOAR Navigator

Collaborative Individual and Community Supports (CICS) is accepting applications for 2 full-time SOAR Navigators. One navigator will cover Disability Access Point District 3, the other will cover Disability Access Point District 6. See attached map of Disability Access Point Districts for details about each district coverage area.

SOAR (SSI/SSDI Outreach, Access, and Recovery) is a model designed to increase access to Social Security disability benefits for individuals who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, or co-occurring substance use disorder. SOAR includes the following:

- 1) assistance with completing and submitting SSI/SSDI applications,
- 2) collection and organization of medical and supporting documentation,
- 3) collaboration with medical and behavioral health providers to obtain evidence, and
- 4) ongoing communication with the Social Security Administration and Disability Determination Services to support timely and accurate eligibility decisions.

- This is not a work from home position.
- The base office for each position is to be determined.
- The position will require travel through the assigned Disability Access Point District.
- This is an IPERS covered position.
- A valid driver's license, reliable transportation, and adequate liability insurance are required.
- Background and criminal checks and pre-employment will be completed.

Application and full job description can be downloaded on the CICS website: www.cicsmhds.org, or Franklin County website: www.franklincountyia.gov. Franklin County is the employer of record for CICS.

Benefits:

- Dental insurance
- Flexible spending account
- Health insurance
- Life insurance
- Paid time off
- Retirement plan

Schedule:

- 8-hour shift
- Day shift
- Monday to Friday

Mail or email application, resume, cover letter identifying certifications, licensures, and references to:

CICS, Attn: Meghan Freie, COO
PO Box 58 • Hampton, IA 50441
Email: meghan.freie@cicsmhds.org

**RESUMES WITH COVER LETTERS AND APPLICATIONS WILL BE ACCEPTED UNTIL:
12:00 PM ON JULY 20, 2026**

Franklin County encourages veterans, women, minorities, and person with disabilities to apply. We are proud to be an Equal Opportunity Employer and will not tolerate discrimination based on any protected status under the law.

CICS Disability Access Points Districts 2, 3, and 6



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