

CENTRAL IOWA COMMUNITY SERVICES
MENTAL HEALTH AND DISABILITY SERVICES
FY 2021
ANNUAL BUDGET AND SERVICE PLAN



CICS

Supporting Individuals. Strengthening Communities.

SUBMITTED
4/24/20

GEOGRAPHIC AREA: Boone, Franklin, Greene, Hamilton, Hardin, Jasper, Madison, Marshall, Poweshiek, Story, and Warren Counties

REVIEWED BY ADVISORY COMMITTEES: 4/10/20, 4/14/20

APPROVED BY GOVERNING BOARD: 4/23/20

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Introduction

CICS was formed under Iowa Code Chapter 28E to create a Mental Health and Disability Service (MHDS) Region in compliance with Iowa Code 331.390. The Annual Service and Budget Plan is a component of the Management Plan which includes three parts: Annual Service and Budget Plan, Annual Report, and Policies and Procedures Manual in compliance with Iowa Administrative Code 441.25.

The FY2021 Annual Service and Budget Plan covers the period of July 1, 2020 to June 30, 2021. The Annual Service and Budget Plan includes local access points, targeted case management and service coordination providers, crisis services, intensive mental health services, a description of the scope of services to be provided including core services, budget and financial provisions, and provider reimbursement provisions.

Fiscal Year 2021 will be a year of implementation and transition for CICS, and we look forward to the challenge. Implementation will include adding children's behavioral health services such as expansion of outpatient services and collaboration with providers and other entities to fill the service gaps for children. We are also expecting growth in the adult system with subacute services, intensive residential services, and completing the implementation of an Access Center Network. Unfortunately, the added financial responsibility will require careful adjustment with some of the other support services CICS has been able to fund in the past.

There will also be internal transition as new job duties will be assumed by the CICS Administrative Team members due to the planned retirement of current CEO Jody Eaton, Finance Officer Jill Eaton, and Compliance Officer John Grush during this fiscal year. Russell Wood will assume the CEO job duties July 1, 2020.

Description of governing board and advisory boards.

At the time of this report, current CICS Governing Board Directors are:

Chad Behn – Boone County Board of Supervisors
Mike Nolte – Franklin County Board of Supervisors
Dawn Rudolph – Greene County Board of Supervisors
Doug Bailey – Hamilton County Board of Supervisors
BJ Hoffman – Hardin County Board of Supervisors
Brandon Talsma – Jasper County Board of Supervisors
Phil Clifton – Madison County Board of Supervisors
Bill Patten – Marshall County Board of Supervisors
Diana Dawley – Poweshiek County Board of Supervisors
Lisa Heddens – Story County Board of Supervisors
Aaron DeKock – Warren County Board of Supervisors
JD Deambra – Adult Individual/Relative Representative
Allie Wulfekuhle – Child Parent/Relative Representative
Robin Maas – Education System Representative
Julie Smith – Ex-officio, non-voting Adult Service Provider
Krystina Engle – Ex-officio, non-voting Children's Behavioral Health Service Provider

Current CICS Adult Advisory Committee members are:

Kathy Hanzek, Mary Nelson, Brandon Greenfield, Anthony Wubben, Sherry Becker, JD Deambra, Jennifer Ellis, Tamara Morris, Sharon Swope, Grace Sivadge, Justin Terry, Julie Smith, Robert Sproule, Marion Kresse, Shan Sasser, Jeff Vance, Kirsten Klepfer, Cassie Fowler, and Governing Board ex-officio non-voting members Diana Dawley and BJ Hoffman.

Current CICS Children’s Behavioral Health Advisory Committee members are:

Allie Wulfekuhle, Morgan Bell, Karie Foster, Robin Maas, Kendra Alexander, Kelly Moore, Rita Baker, Lori Price, Rose Dickenson, Clarissa Thompson, Keith Halleland, Krystina Engle, Kelly Olson, Andrea Dickerson, Emily Lundberg, Shirley Faircloth, Dr. Jack Swanson, Dejah Roman, Matthew Benson, Police Chief Rob Burdess, and Governing Board ex-officio non-voting members Dawn Rudolph and Lisa Heddens.

A. Local Access Points

An access point is a part of the CICS service system trained to complete MHDS regional applications for persons with a disability.

CICS has designated the following access points for mental health and disability services.

Access Point	Location	Contact Information
Boone County Community Services	900 W 3rd St, Boone IA 50036	515-433-0593
Franklin County Community Services	123 1st Ave SW, Hampton IA 50441	641-456-2128
Greene County Community Services	114 N. Chestnut St, Jefferson IA 50129	515-386-5686
Hamilton County Community Services	500 Fairmeadow Dr., Webster City IA 50595	515-832-9550
Hardin County Community Services	1201 14th Ave, Eldora IA 50627	641-939-8167
Jasper County Community Services	115 N 2nd Ave E, Newton IA 50208	641-791-2304
Madison County Community Services	112 John Wayne Dr., Winterset IA 50273	515-493-1219
Marshall County Community Services	11 N. 1st Ave, Marshalltown IA 50158	641-754-6390
Poweshiek County Community Services	200 4 th Ave W, Grinnell IA 50112	641-236-9199
Story County Community Services	126 S Kellogg Ave Suite 001, Ames IA 50010	515-663-2930
Warren County Community Services	1007 S Jefferson Way, Indianola IA 50125	515-961-1068
Berryhill Center for Mental Health	500 Fairmeadow Dr., Webster City IA 50595	515-832-6626
Capstone Behavioral Healthcare, Inc	306 N 3rd Ave E, Newton IA 50208	641-792-4012
Center Associates	9 N 4th Ave, Marshalltown IA 50158	641-752-1585
Central Iowa Residential Services Inc.	111 E Linn St, Marshalltown IA 50158	641-752-5762
Christian Opportunity Center	1602 N 14th St, Indianola IA 50125	515-961-3653
Crossroads Behavioral Health Services	102 W. Summit, Winterset IA 50273	515-462-3105
Eyerly Ball Community Mental Health Services	105 S Marshall, Boone IA 50036	515-298-0181
Eyerly Ball Community Mental Health Services	2521 University Blvd, Suite 121, Ames IA 50010	515-598-3300
Eyerly-Ball Community Mental Health Services	1301 Center St, Des Moines IA 50139	515-243-5181
Hardin County FIA Friendship Club	602 South Oak St, PO Box 622, Iowa Falls IA 50156	641-648-7500
House of Mercy	200 N 8th Ave E, Newton IA 50208	641-792-0717
House of Mercy	310 North Buxton St, Indianola IA 50125	515-358-7610
Imagine The Possibilities	927 8th Street, Boone IA 50036	515-432-7288
Imagine The Possibilities	115 E Washington, Winterset IA 50273	515-462-9083
Imagine The Possibilities	1809 W 2nd Ave, Indianola IA 50125	515-961-6918
Imagine The Possibilities	115 E Lincoln Way, Jefferson IA 50129	563-652-5252
Imagine The Possibilities	925 Broad St., Grinnell IA 50012	641-236-0230
Integrated Treatment Services	303 S 2 nd Ave W, Newton IA 50208	641-792-0045
Madison County Memorial Hospital	300 W Hutchings St, Winterset IA 50273	515-462-2373

Mary Greeley Medical Center	1111 Duff Ave, Ames IA 50010	Adult Behavioral Unit: 515-239-2683 Emergency Room: 515-239-2155
Mary Greeley Medical Center Crisis Stabilization – Transitional Living Center	124 S. Hazel Ave., Ames, IA 50010	515-239-6747
MIW, Inc.	909 S 14th Ave, Marshalltown IA 50158	641-752-3697
Midwest Counseling	821 5 th Ave, Grinnell IA 50112	319-668-1217
Optimae LifeServices	1730 1st Ave E, Newton IA 50208	641-787-9133
Optimae LifeServices	104 S. Hazel, Ames IA 50010	515-956-2600
Optimae LifeServices	101 E. Southridge Rd., Marshalltown IA 50158	641-351-4447
Orchard Place – Child Guidance Center	2116 Grand Ave., Des Moines IA 50312	515-244-2267
Plains Area Mental Health	106 W. Washington Street, Suite 2, Jefferson IA 50129	712-792-2991
Story County Medical Center	640 S 19th St, Nevada IA 50201	515-382-2111
Van Diest Medical Center	2350 Hospital Dr., Webster City IA 50595	515-832-9400
YSS	420 Kellogg Ave., Ames IA 50010	515-233-3141
YSS	105 South Marshall St., Boone IA 50036	515-433-2091
YSS	22 North Center St., Marshalltown IA 50158	641-752-2300
YSS	1611 Prospect St., Webster City IA 50595	515-832-1061
Zion Recovery Services – Safe Harbor Center	706 S. Cedar Ave., Woodward IA 50276	515-438-2331

CICS has designated the following access points for children’s behavioral health services.

Access Point	Location	Contact Information
Boone County Community Services	900 W 3rd St, Boone IA 50036	515-433-0593
Franklin County Community Services	123 1st Ave SW, Hampton IA 50441	641-456-2128
Greene County Community Services	114 N. Chestnut St, Jefferson IA 50129	515-386-5686
Hamilton County Community Services	500 Fairmeadow Dr., Webster City IA 50595	515-832-9550
Hardin County Community Services	1201 14th Ave, Eldora IA 50627	641-939-8167
Jasper County Community Services	115 N 2nd Ave E, Newton IA 50208	641-791-2304
Madison County Community Services	112 John Wayne Dr., Winterset IA 50273	515-493-1219
Marshall County Community Services	11 N. 1st Ave, Marshalltown IA 50158	641-754-6390
Poweshiek County Community Services	200 4 th Ave W, Grinnell IA 50112	641-236-9199
Story County Community Services	126 S Kellogg Ave Suite 001, Ames IA 50010	515-663-2930
Warren County Community Services	1007 S Jefferson Way, Indianola IA 50125	515-961-1068
Ascend Therapy and Wellness	123 1 st Ave. SW, Hampton IA 50441	319-242-2606
Capstone Behavioral Healthcare, Inc	306 N 3rd Ave E, Newton IA 50208	641-792-4012
Center Associates	9 N 4th Ave, Marshalltown IA 50158	641-752-1585
Crossroads Behavioral Health Services	102 W. Summit, Winterset IA 50273	515-462-3105
Eyerly Ball Community Mental Health Services	105 S Marshall, Boone IA 50036	515-298-0181
Eyerly Ball Community Mental Health Services	2521 University Blvd, Suite 121, Ames IA 50010	515-598-3300
Eyerly-Ball Community Mental Health Services	1301 Center St, Des Moines IA 50139	515-243-5181
Orchard Place – Child Guidance Center	2116 Grand Ave., Des Moines IA 50312	515-244-2267
YSS	420 Kellogg Ave., Ames IA 50010	515-233-3141

YSS	105 South Marshall St., Boone IA 50036	515-433-2091
YSS	22 North Center St., Marshalltown IA 50158	641-752-2300
YSS	1611 Prospect St., Webster City IA 50595	515-832-1061

B. Service Coordination and Targeted Case Management

The following agencies provide service coordination and/or targeted case management for CICS.

Service Coordination Provider	Adult/Child/Both	Location	Contact Information
Boone County Community Services	Both	900 W 3rd St, Boone IA 50036	515-433-0593
Franklin County Community Services	Both	123 1st Ave SW, Hampton IA 50441	641-456-2128
Greene County Community Services	Both	114 N. Chestnut St, Jefferson IA 50129	515-386-5686
Hamilton County Community Services	Both	500 Fairmeadow Dr., Webster City IA 50595	515-832-9550
Hardin County Community Services	Both	1201 14th Ave, Eldora IA 50627	641-939-8167
Jasper County Community Services	Both	115 N 2nd Ave E, Newton IA 50208	641-791-2304
Madison County Community Services	Both	112 John Wayne Dr., Winterset IA 50273	515-493-1219
Marshall County Community Services	Both	11 N. 1st Ave, Marshalltown IA 50158	641-754-6390
Poweshiek County Community Services	Both	200 4 th Ave W, Grinnell IA 50112	641-236-9199
Story County Community Services	Both	126 S Kellogg Ave Suite 001, Ames IA 50010	515-663-2930
Warren County Community Services	Both	1007 S Jefferson Way, Indianola IA 50125	515-961-1068
Amerigroup Iowa, Inc.		1089 Jordan Creek Parkway, West Des Moines IA 50266 Website: https://www.uhccommunityplan.com/	1-800-464-9484 TTY: 711
Capstone Behavioral Healthcare, Inc	Adult	306 N 3rd Ave E, Newton IA 50208	641-792-4012
Center Associates Integrated Health Services	Both	9 North 4 th Ave. Marshalltown IA 50158	641-752-1585
Community Support Advocates	Both	6000 Aurora Ave., Ste. B, Des Moines IA 50322	515-883-1776
Crossroads Behavioral Health Services	Both	1003 Cottonwood Rd., Creston IA 50801	641-782-8457
DHS Case Management	Both	400 SW 8 th St., Des Moines IA 50319	515-242-6877
DHS Case Management Marshall County Office	Both	1301 Summit St. Marshalltown IA 50158	641-844-1510
Eyerly Ball Community Mental Health Services	Adult	105 S Marshall, Boone IA 50036	515-298-0181
Eyerly Ball Community Mental Health Services	Adult	2521 University Blvd, Suite 121, Ames IA 50010	515-598-3300
Eyerly-Ball Community Mental Health Services	Adult	1301 Center St, Des Moines IA 50139	515-243-5181
Four Oaks Family and Children Services	Child	5400 Kirkwood Blvd. SW, Cedar Rapids IA 52404	319-364-0259
Iowa Total Care		1370 Timberlake Manor Pkwy, Chesterfield MO 63017	1-833-404-1061

		Website: https://www.iowatotalcare.com/	
Orchard Place Child Guidance Center	Child	620 8 th St., Des Moines IA 50309	515-256-3450
Prairie Ridge Integrated Behavioral Healthcare	Adult	123 1st Ave SW, Hampton IA 50441	641-456-2365
Youth Emergency Services and Shelter (YESS)	Child	918 SE 11 th St., Des Moines IA 50309	515-282-9377
YSS	Child	420 Kellogg Ave., Ames IA 50010	515-233-3141

C. Crisis Planning

The following accredited crisis services are available to residents of the region for crisis prevention, response, and resolution.

24 Hour Crisis Response

Provider	Location	Contact Information
Berryhill Center for Mental Health	720 Kenyon Rd, Fort Dodge IA 50501	515-955-7171
Capstone Behavioral Healthcare, Inc	306 N 3 rd Ave E, Newton IA 50208	641-792-4012
Capstone Behavioral Healthcare, Inc	200 4 th Ave W, Grinnell IA 50112	641-260-8270
Center Associates	9 N 4th Ave, Marshalltown IA 50158	641-752-1585
Crossroads Mental Health	102 W. Summit, Winterset IA 50273	515-462-3105
Eyerly Ball Community Mental Health Services	2521 University Blvd, Suite 121, Ames IA 50010	515-598-3300
Eyerly Ball Community Mental Health Services	1301 Center St, Des Moines IA 50139	515-243-5181
Eyerly Ball Community Mental Health Services	105 S Marshall, Boone IA 50036	515-298-0181
Plains Area Mental Health	106 W. Washington Street, Suite 2, Jefferson IA 50129	712-792-2991
Prairie Ridge Integrated Behavioral Healthcare	320 N Eisenhower Ave, Mason City IA 50401	641-424-2391

24 Hour Crisis Hotline

Provider	Location	Contact Information
Your life Iowa – Foundation 2, Inc.	1714 Johnson Ave. NW, Cedar Rapids IA 52405	Phone: 855-581-8111 Text: 855-895-8398 Chat: www.yourlifeiowa.org

Crisis Evaluation

Provider	Adult/Child/Both	Location	Contact Information
Berryhill Center for Mental Health	Both	720 Kenyon Rd, Fort Dodge IA 50501	515-955-7171
Capstone Behavioral Healthcare, Inc	Both	306 N 3 rd Ave E, Newton IA 50208	641-792-4012
Capstone Behavioral Healthcare, Inc	Both	200 4 th Ave W, Grinnell IA 50112	641-260-8270
Center Associates	Both	9 N 4th Ave, Marshalltown IA 50158	641-752-1585
Crossroads Mental Health	Both	102 W. Summit, Winterset IA 50273	515-462-3105
Eyerly Ball Community Mental Health Services	Both	2521 University Blvd, Suite 121, Ames IA 50010	515-598-3300
Eyerly Ball Community Mental Health Services	Both	1007 S. Jefferson Way, Indianola IA 50125	515-243-5181

Eyerly Ball Community Mental Health Services	Both	105 S Marshall, Boone IA 50036	515-298-0181
Plains Area Mental Health	Both	106 W. Washington Street, Suite 2, Jefferson IA 50129	712-792-2991
Prairie Ridge Integrated Behavioral Healthcare	Both	320 N Eisenhower Ave, Mason City IA 50401	641-424-2391

Mobile Response

Provider	Location	Contact Information
Eyerly Ball Community Mental Health Services	945 19 th St., Des Moines IA 50314	855-581-8111

Crisis Stabilization Community-based Services

Provider	Adult/Child	Location	Contact Information
To Be Developed			

Crisis Stabilization Residential Services

Provider	Adult/Child	Location	Contact Information
Mary Greeley Medical Center/Crisis Stabilization – Transitional Living Center	Adult	124 S. Hazel Ave., Ames IA 50010	515-239-6747

23-Hour Observation

Provider	Location	Contact Information
Mary Greeley Medical Center	1111 Duff Ave., Ames IA 50010	515-239-2683

When crisis services are accessed outside of the CICS region, CICS will follow the host region contract for crisis services. CICS also will consider entering into a Memorandum of Understanding (MOU) as needed with crisis service providers located outside of the region. Due to this, CICS anticipates expansion of crisis evaluation, crisis stabilization residential, and 23-hour crisis observation and holding services. CICS is exploring options for development of crisis stabilization community-based services for children and adults and development of children’s crisis stabilization residential services.

Additional planning areas of focus in FY21 include expansion of the provider network to serve children with a serious emotional disturbance (SED) diagnosis with outpatient therapy services and assessment, evaluation, and early identification services. Additional areas of focus for expansion include prevention and education services and planning and management consultant services. CICS also will be evaluating expansion of drop-in-center services.

D. Intensive Mental Health Services

Per IAC 441-25.3(331)-25.3(2), intensive mental health core services are to be implemented on or before July 1, 2021. CICS is in the planning stages for implementation of an Access Center Network, intensive residential services, and subacute mental health services as well as considering expansion possibilities for Assertive Community Treatment (ACT). CICS will identify designated intensive mental health service providers by July 1, 2021. CICS will follow the host region contract for Access Center and subacute services utilized outside of the CICS region. ACT services are currently available in Boone and Story counties through Eyerly Ball Community Mental Health Services and in Hamilton County through Berryhill Center for Mental Health.

E. Scope of Services & Budget and Financing Provisions

The FY21 budget was developed by the finance team based on utilization for the current year and service development and expansion plans. The budget was reviewed and approved by the CICS Administrative Team and the CICS Finance Committee made up of appointed auditors and treasurers. The final step of the budget process is approval by the CICS Governing Board.

As stated in Iowa Code 331.397 (2): *Within funds available the region shall pay for such services for eligible persons when payment through the medical assistance program or another third party payment is not available unless the person is on a waiting list for such payment or it has been determined that the person does not meet the eligibility criteria for any such service.* As the funder of non-Medicaid services, CICS is filling the gap for funding for services and support for individuals who are ineligible for Medicaid, prior to eligibility determination for Medicaid, and for services not covered by Medicaid. CICS assists individuals in applying for all funding available to them and will collaborate on individualized planning for services and supports, incorporating all funding streams available through regional Service Coordinators.

The table below identifies the scope of services offered by CICS. All required core services are available. If there is not funding identified in a core service column, it does not mean the service is not available. If an individual needs funding for a core service and meets eligibility requirements found in the Eligibility section of the CICS Mental Health and Disability Services Management Plan Policies and Procedures manual, funding will be made available. Core services for children’s behavioral health are identified by (**) after the service name. Eligibility guidelines for children’s behavioral health services are located in the Eligibility section of the CICS Mental Health and Disability Services Management Plan Policies and Procedures. CICS is revising the Policies and Procedures manual, and the revised manual will be made available on or before 7/1/2020. The current Policies and Procedures can be found at: www.cicsmhds.org.

The region will utilize braided funding that includes county, regional, state and other funding sources as necessary and available to meet the service needs within the region.

Table A. Expenditures

FY 2021 Budget	CICS MHDS Region	MI (40)	ID(42)	DD(43)	BI (47)	Admin (44)	Total
Core Domains							
COA	Treatment						
42305	Mental health outpatient therapy **	\$ 120,000	\$ 10,000	\$ 10,000	\$ 10,000		\$ 150,000
42306	Medication prescribing & management **	\$ 20,000					\$ 20,000
43301	Assessment, evaluation, and early identification **	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000		\$ 20,000
71319	Mental health inpatient therapy-MHI	\$ 200,000					\$ 200,000
73319	Mental health inpatient therapy **	\$ 25,000					\$ 25,000
Crisis Services							
32322	Personal emergency response system	\$ 1,000	\$ 1,000	\$ 2,000	\$ 1,000		\$ 5,000
44301	Crisis evaluation	\$ 750,000					\$ 750,000
44302	23 hour crisis observation & holding	\$ 40,000					\$ 40,000
44305	24 hour access to crisis response						\$ -
44307	Mobile response **	\$ 800,000	\$ 50,000	\$ 50,000	\$ 50,000		\$ 950,000
44312	Crisis Stabilization community-based services **	\$ 100,000					\$ 100,000
44313	Crisis Stabilization residential services **	\$ 150,000	\$ 25,000	\$ 25,000	\$ 25,000		\$ 225,000
44396	Access Centers: start-up / sustainability	\$ 300,000					\$ 300,000
Support for Community Living							

32320	Home health aide						\$ -
32325	Respite		\$ 2,500	\$ 2,500			\$ 5,000
32328	Home & vehicle modifications						\$ -
32329	Supported community living	\$ 700,000	\$ 250,000	\$ 100,000	\$ 50,000		\$ 1,100,000
42329	Intensive residential services	\$ 500,000					\$ 500,000
	Support for Employment						
50362	Prevocational services	\$ 10,000	\$ 5,000	\$ 5,000	\$ 5,000		\$ 25,000
50364	Job development						\$ -
50367	Day habilitation	\$ 100,000	\$ 50,000	\$ 50,000	\$ 25,000		\$ 225,000
50368	Supported employment	\$ 50,000	\$ 20,000	\$ 20,000	\$ 10,000		\$ 100,000
50369	Group Supported employment-enclave	\$ 10,000	\$ 5,000	\$ 5,000			\$ 20,000
	Recovery Services						
45323	Family support	\$ 15,000	\$ 5,000	\$ 5,000			\$ 25,000
45366	Peer support	\$ 10,000	\$ 5,000	\$ 5,000			\$ 20,000
	Service Coordination						
21375	Case management						\$ -
24376	Health homes						\$ -
	Sub-Acute Services						
63309	Subacute services-1-5 beds	\$ 100,000					\$ 100,000
64309	Subacute services-6 and over beds	\$ 100,000					\$ 100,000
	Core Evidenced Based Treatment						
04422	Education & Training Services - provider competency	\$ 4,000	\$ 4,000	\$ 4,000	\$ 3,000		\$ 15,000
32396	Supported housing						\$ -
42398	Assertive community treatment (ACT)	\$ 100,000			\$ 25,000		\$ 125,000
45373	Family psychoeducation	\$ 10,000					\$ 10,000
	Core Domains Total	\$ 4,220,000	\$ 437,500	\$ 288,500	\$ 209,000		\$ 5,155,000
	Mandated Services						
46319	Oakdale	\$ 50,000					\$ 50,000
72319	State resource centers						\$ -
74XXX	Commitment related (except 301)	\$ 350,000	\$ 25,000	\$ 25,000			\$ 400,000
75XXX	Mental health advocate	\$ 250,000					\$ 250,000
	Mandated Services Total	\$ 650,000	\$ 25,000	\$ 25,000	\$ -		\$ 700,000
	Additional Core Domains						
	Justice system-involved services						
25xxx	Coordination services	\$ 600,000					\$ 600,000
44346	24 hour crisis line*						\$ -
44366	Warm line*	\$ 2,500	\$ 2,500	\$ 2,500	\$ 2,500		\$ 10,000
46305	Mental health services in jails	\$ 250,000					\$ 250,000
46399	Justice system-involved services-other						\$ -
46422	Crisis prevention training	\$ 25,000					\$ 25,000
46425	Mental health court related costs						\$ -
74301	Civil commitment prescreening evaluation	\$ 5,000					\$ 5,000
	Additional Core Evidenced based treatment						

42366	Peer self-help drop-in centers	\$ 685,000	\$ 50,000	\$ 25,000	\$ 25,000		\$ 785,000
42397	Psychiatric rehabilitation (IPR)	\$ 60,000					\$ 60,000
	Additional Core Domains Total	\$ 1,627,500	\$ 52,500	\$ 27,500	\$ 27,500		\$ 1,735,000
Other Informational Services							
03371	Information & referral						\$ -
04372	Planning, consultation &/or early intervention (client related) **						\$ -
04377	Provider Incentive Payment						\$ -
04399	Consultation Other						\$ -
04429	Planning and Management Consultants (non-client related)	\$ 50,000					\$ 50,000
05373	Public education, prevention and education **	\$ 100,000	\$ 50,000	\$ 25,000	\$ 25,000		\$ 200,000
	Other Informational Services Total	\$ 150,000	\$ 50,000	\$ 25,000	\$ 25,000		\$ 250,000
Community Living Supports							
06399	Academic services						\$ -
22XXX	Services management	\$ 500,000	\$ 500,000	\$ 500,000	\$ 100,000		\$ 1,600,000
23376	Crisis care coordination						\$ -
23399	Crisis care coordination other						\$ -
24399	Health home other						\$ -
31XXX	Transportation	\$ 145,000	\$ 50,000	\$ 50,000	\$ 5,000		\$ 250,000
32321	Chore services						\$ -
32326	Guardian/conservator	\$ 2,000	\$ 1,000	\$ 1,000	\$ 1,000		\$ 5,000
32327	Representative payee	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000		\$ 20,000
32335	CDAC						\$ -
32399	Other support						\$ -
33330	Mobile meals						\$ -
33340	Rent payments (time limited)	\$ 75,000	\$ 50,000	\$ 50,000	\$ 25,000		\$ 200,000
33345	Ongoing rent subsidy						\$ -
33399	Other basic needs	\$ 40,000	\$ 15,000	\$ 15,000	\$ 10,000		\$ 80,000
41305	Physiological outpatient treatment	\$ 2,000	\$ 2,000	\$ 1,000			\$ 5,000
41306	Prescription meds	\$ 7,500	\$ 2,500	\$ 5,000			\$ 15,000
41307	In-home nursing						\$ -
41308	Health supplies						\$ -
41399	Other physiological treatment						\$ -
42309	Partial hospitalization						\$ -
42310	Transitional living program	\$ 325,000	\$ 25,000	\$ 25,000	\$ 25,000		\$ 400,000
42363	Day treatment						\$ -
42396	Community support programs	\$ 2,500	\$ 2,500	\$ 2,500	\$ 2,500		\$ 10,000
42399	Other psychotherapeutic treatment						\$ -
43399	Other non-crisis evaluation						\$ -
44304	Emergency care						\$ -
44399	Other crisis services						\$ -
45399	Other family & peer support						\$ -
46306	Psychiatric medications in jail	\$ 50,000					\$ 50,000

50361	Vocational skills training						\$ -
50365	Supported education						\$ -
50399	Other vocational & day services						\$ -
63XXX	RCF 1-5 beds (63314, 63315 & 63316)						\$ -
63XXX	ICF 1-5 beds (63317 & 63318)						\$ -
63329	SCL 1-5 beds						\$ -
63399	Other 1-5 beds						\$ -
	Community Living Supports	\$ 1,154,000	\$ 653,000	\$ 654,500	\$ 173,500		\$ 2,635,000
Other Congregate Services							
50360	Work services (work activity/sheltered work)						\$ -
64XXX	RCF 6 and over beds (64314, 64315 & 64316)	\$ 700,000	\$ 100,000	\$ 100,000			\$ 900,000
64XXX	ICF 6 and over beds (64317 & 64318)						\$ -
64329	SCL 6 and over beds						\$ -
64399	Other 6 and over beds						\$ -
	Other Congregate Services Total	\$ 700,000	\$ 100,000	\$ 100,000	\$ -		\$ 900,000
Administration							
11XXX	Direct Administration					\$ 1,500,000	\$ 1,500,000
12XXX	Purchased Administration					\$ 125,000	\$ 125,000
	Administration Total					\$ 1,625,000	\$ 1,625,000
	Regional Totals	\$ 8,501,500	\$ 1,318,000	\$ 1,120,500	\$ 435,000	\$ 1,625,000	\$ 13,000,000
(45XX-XXX)County Provided Case Management							\$ -
(46XX-XXX)County Provided Services							\$ -
	Regional Grand Total						\$ 13,000,000

*24 hour crisis line and warm line are transitioning from additional core to state wide core services with state funding.

**Core services for children with a serious emotional disturbance (SED)

Table B. Revenues

FY 2021 Budget	CICS MHDS Region		
Revenues			
	Projected Fund Balance as of 6/30/20		\$ 8,786,932
	Local/Regional Funds		\$ 8,850,208
10XX	Property Tax Levied	8,801,208	
12XX	Other County Taxes	-	
16XX	Utility Tax Replacement Excise Taxes	-	
25XX	Other Governmental Revenues	-	
4XXX-5XXX	Charges for Services	-	
5310	Client Fees	-	
60XX	Interest	49,000	
6XXX	Use of Money & Property	-	
8XXX	Miscellaneous	-	
9040	Other Budgetary Funds (Polk Only)	-	
		-	
	State Funds		\$ -
21XX	State Tax Credits	-	
22XX	Other State Replacement Credits	-	
2250	MHDS Equalization	-	
24XX	State/Federal pass thru Revenue	-	
2644	MHDS Allowed Growth / State Gen. Funds	-	
29XX	Payment in Lieu of taxes	-	
		-	
	Federal Funds		\$ -
2344	Social services block grant	-	
2345	Medicaid	-	
	Other	-	
	Total Revenues		\$ 8,850,208

Total Funds Available for FY21	\$ 17,637,140
FY21 Projected Regional Expenditures	\$ 13,000,000
Projected Accrual Fund Balance as of 6/30/21	\$ 4,637,140

Table E. County Levies

County	2018 Est. Pop.	Regional Per Capita	FY21 Max Levy	FY21 Actual Levy	Actual Levy Per Capita
Boone	26,346	35.50	935,283	\$ 684,996	26.00
Franklin	10,124	35.50	359,402	\$ 263,224	26.00
Greene	8,981	35.50	318,826	\$ 233,506	26.00
Hamilton	14,952	35.50	530,796	\$ 388,752	26.00
Hardin	16,868	35.50	598,814	\$ 438,568	26.00
Jasper	37,147	35.50	1,318,719	\$ 965,822	26.00
Madison	16,249	35.50	576,840	\$ 422,474	26.00
Marshall	39,981	35.50	1,419,326	\$ 1,039,506	26.00
Poweshiek	18,699	35.50	663,815	\$ 486,174	26.00
Story	98,105	35.50	3,482,728	\$ 2,550,730	26.00
Warren	51,056	35.50	1,812,488	\$ 1,327,456	26.00
Total CICS Region	338,508		12,017,034	8,801,208	26.00

G. Financial Forecasting Measures

The following is a description of the financial forecasting measures used by CICS in the identification of service need and funding necessary for services.

Pooled funds pay for all services claims. Administrative claims are paid through locally held funds retained in the counties. Historical service utilization is the starting point for all financial projections. Fiscal Year 2016 was the first year CICS used a combined regional budget, and that continues to provide a base for further analysis of expenditure trends. The pooling of services funds provides for standardization of the Chart of Account codes and more consistent reporting. Costs of additional services added throughout the year are analyzed prior to budgeting.

In FY19 stakeholder meetings were held to receive feedback and suggestions for Access Center services and Intensive Residential Services. Consensus from the meetings held was to develop an Access Center Network as CICS has many of the services currently available that are required of an Access Center. It was identified that CICS will need to develop subacute services and develop the referral process for the Access Center Network. CICS Coordination Officers completed a review of current individuals served to identify capacity and need for Intensive Residential Services. The FY21 budget was developed to continue current funding for core services for adults, expand funding for core children behavioral health services, development and expansion of core services for children and adults, and continued funding of additional core and non-core services as possible.

CICS has reduced funding for transitional living programs, is closely monitoring gap funding for services, and is working closely with individuals to transition from residential care facility services to community-based services when possible. In FY21 CICS will no longer fund an Access to Crisis Services fee previously contracted with Community Mental Health Centers and identified providers and is reducing Administrative costs through attrition and other adjustments. CICS is reviewing other possible reductions in funding related to rent/utility assistance, other basic needs, jail diversion services, intensive psychiatric rehabilitation services provided in the jail, and voluntary transportation services. In addition, CICS is reviewing block grant funded services and intends to transition to a fee-for-service reimbursement structure in the future where possible.

The CICS 28E Agreement allows the CICS Governing Board to adjust the mental health levy to meet the budget needs. CICS currently relies on fund balance and local levies to meet the service needs for non-Medicaid services. The per capita

is equalized in all 11 counties and will be increasing from \$22.20 to \$26.00 per capita for FY21. The increase in the per capita levy has been determined necessary based on financial forecasting measures which includes ending fund balance information, projected expenditures and projected revenue needs. The forecasting measures are also guided by the 40% carry forward legislative requirement to be implemented FY24. In FY21 CICS will continue to use fund balance dollars and local levy dollars to pay for service needs. The CICS maximum levy cap is \$12.02 million currently. CICS will make adjustments as needed if proposed legislative changes for funding of the mental health disability service system are approved.

The chart below identifies and defines specific services and projects funds needed based on current utilization and available services. Additional funds are budgeted to improve service access and the development of additional services, including crisis services, intensive mental health services, public education, and prevention and education.

Scope of Services/Projection of Funds Needed				
	Domains and Services		Projection of Need	Encumbered for Development & Expansion
Core Domains				
Treatment				
	Mental health outpatient therapy	Includes medication prescribing and management, therapy. Access standards: emergency within 15 minutes of contact, urgent within one hour of contact or 24 hours of phone contact, routine within 4 weeks of request for appointment (within 45 miles).	\$75,000	\$75,000 Expansion
	Medication prescribing & management	Medication prescribing services with the individual present including but not limited to determining how the medication is affecting the individual, determining any drug interactions or adverse drug effects, proper dosage level. Medication management services provided with the individual present or on behalf of the individual including but not limited to monitoring effectiveness, compliance of medication regime, coordination with care providers, investigating medical interactions, reviewing lab reports and activities pursuant to licensed prescriber orders.	\$20,000	
	Assessment, evaluation & early identification	The clinical review by a mental health professional of the current functioning of the individual using the service in regard to the individual's situation, needs, strengths, abilities, desires, and goals to determine the appropriate level of care. Early identification means the process of detecting developmental delays or untreated conditions that may indicate the need for further evaluation.	\$10,000	\$10,000 Expansion
	Mental health inpatient therapy- MHI Private	24 hour settings that provide services to treat acute psychiatric conditions provided in a licensed hospital with a psychiatric unit or a licensed freestanding psychiatric hospital. Primary goal is to provide a comprehensive evaluation, rapidly stabilize symptoms, address health and safety needs, and develop a comprehensive and appropriate discharge plan. Access within 24 hours and close proximity.	\$200,000 \$25,000	
Crisis Services				
	Personal emergency response system	An electronic device connected to a 24 hour staffed system which allows the individual to access assistance in the event of an emergency.	\$5,000	
	Crisis evaluation	The process used with an individual to collect information related to the individual's history and needs, strengths, and abilities in order to determine appropriate services or referral during an acute episode. Access within 24 hours.	\$600,000	\$150,000 Expansion
	23 hour crisis observation & holding	A level of care provided up to 23 hours in a secure and protected, medically staffed, psychiatrically supervised treatment environment.	\$20,000	\$20,000 Expansion
	24 hour access to crisis response	Outpatient (24 Hour Crisis Response Services)- short term individualized mental health services following a crisis screening or assessment, which are designed to restore the individual to prior functional level.	-	
	Mobile response	A mental health service which provides on-site, face-to-face mental health crisis services for individuals experiencing a mental health crisis. Mobile crisis staff have the capacity to intervene, wherever the crisis is	\$950,000	

		occurring, including but not limited to the individual's place of residence, emergency rooms, police stations, outpatient mental health settings, schools, recovery centers, or any other location where the individual lives, works, attends school, or socializes.		
	Crisis Stabilization community-based services	Services provided in community-based settings to de-escalate and stabilize an individual following a mental health crisis.	\$50,000	\$50,000 Development
	Crisis Stabilization residential services	Services provided in short-term, non-community-based residential settings to de-escalate and stabilize a mental health crisis.	\$100,000	\$125,000 Expansion
	Access Centers: start-up/ sustainability	Start-up, sustainability, and coordination costs for a regionally designated access center. (**Actual services provided in an access center should be funded under the corresponding service chart of account code).	-	\$300,000 Development
Support for Community Living				
	Home health aide	Unskilled medical services which provide direct personal care. This service may include assistance with activities of daily living, such as helping the recipient to bathe, get in and out of bed, care for hair and teeth, exercise, and take medications specifically ordered by the physician.	-	
	Respite	A temporary period of relief and support for individuals and their families provided in a variety of settings. The intent is to provide a safe environment with staff assistance for individuals who lack an adequate support system to address current issues related to a disability. Respite may be provided for a defined period of time; respite is either planned or provided in response to a crisis.	\$5,000	
	Home & vehicle modifications	A service that provides physical modifications to the home or vehicle that directly address the medical health or remedial needs of the individual that are necessary to provide for the health, welfare, and safety of the member and to increase or maintain independence.	-	
	Supported community living	Services provided in a non-institutional setting to adult persons with mental illness, intellectual, or developmental disabilities to meet the persons' daily living needs. Access standards within 4 weeks of request.	\$1,100,000	
	Intensive residential services	Intensive, community-based services provided 24 hours a day, 365 days a year to individuals with a severe and persistent mental illness or multi-occurring conditions. Providers of intensive residential service homes are enrolled with Medicaid as providers of HCBS Habilitation or HCBS Intellectual Disability Waiver Supported Community Living and meet additional criteria specified in Iowa Administrative Code 441.25.6(7).	-	\$500,000 Development
Support for Employment				
	Prevocational services	Prevocational services- services that focus on developing generalized skills that prepare an individual for paid or unpaid employment. Skill development includes but is not limited to following directions, attending to tasks, task completion, problem solving, and safety and mobility training. Prevocational services can be provided in a variety of settings.	\$25,000	
	Day habilitation	Services that assist or support the individual in developing or maintaining life skills and community integration. Services shall enable or enhance the individual's functioning, physical and emotional health and development, language and communication development, cognitive functioning, socialization and community integration, functional skill development, behavior management, responsibility and self-direction, daily living activities, self-advocacy skills, or mobility.	\$225,000	
	Job development	An approach to helping individuals participate as much as possible in competitive work in integrated work settings that are consistent with the strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice of the individuals. Services are targeted for individuals with significant disabilities for whom competitive employment has not traditionally occurred; or for whom competitive employment has been interrupted or intermittent as a result of a significant disability including either individual or group supported employment, or both, consistent with evidence-based practice standards published by the Substance Abuse and Mental Health Services Administration. Access standards within 60 days of request.	-	
	Supported employment		\$100,000	

	Group Supported employment-enclave	Group Supported Employment- the job and training activities in business and industry settings for groups of no more than eight workers with disabilities. Group settings include enclaves, mobile crews, and other business based workgroups employing small groups of workers with disabilities in integrated, sustained, paid employment.	\$20,000	
Recovery Services				
	Family support	Family support peer specialist and peer support specialist that assist the family of an individual to live successfully including, but not limited to, education and information, individual advocacy, family support groups, and crisis response.	\$25,000	
	Peer support		\$20,000	
Service Coordination				
	Case management	Service provided by a case manager, service coordinator, or Health Home through an interdisciplinary array of medical care, behavioral health care, and community-based social services and supports. Assists individuals in gaining access to needed medical, social, educational, and other services through assessment, development of a care plan, referral, monitoring, and follow-up using a strengths-based service approach that helps individuals achieve specific desired outcomes leading to a healthy self-reliance and interdependence with their community. Access within 10 days of request.	-	
	Health homes		-	
Sub-Acute Services				
	Subacute services-1-5 beds	Partial Hospitalization (Sub Acute Services)- a comprehensive set of wraparound services for persons who have had or are at imminent risk of having acute or crisis mental health symptoms that do not permit the persons to remain in or threatens removal of the persons from their home and community, but who have been determined by a mental health professional and a licensed health care professional and a licensed health care professional, subject to the professional's scope of practice, not to need inpatient acute hospital services.	-	\$100,000
	Subacute services-6 and over beds		-	\$100,000 Development
Core Evidence-Based Treatment				
	Education & Training Services - provider competency	Educational and Training Services means training related to provider competency in delivering co-occurring integrated services, trauma-informed services, and evidence-based practices.	\$15,000	
	Supported housing	Supportive housing means a combination of housing and services intended as a cost-effective way to help people live more stable, productive lives; tenancy not predicted on services.	-	
	Assertive community treatment (ACT)	An intensive and highly integrated approach for community mental health service delivery. ACT programs serve individuals whose symptoms of mental illness result in serious functioning difficulties in several major areas of life, often including work, social relationships, residential independence, money management, and physical health and wellness.	\$100,000	\$25,000 Expansion
	Family psychoeducation	Family psychoeducation- services including the provision of emotional support, education, resources during periods of crisis, and problem-solving skills consistent with evidence-based practice standards published by the Substance Abuse and Mental Health Services Administration.	\$10,000	
Mandated Services				
	Oakdale	Hospital Services provided at Iowa Medical & Classification Center Code of Iowa Chapter 812.	\$50,000	
	Commitment related (except 301)	Diagnostic Evaluations/Sheriff transportation/Legal representation	\$400,000	
	Mental health advocate		\$250,000	
Additional Core Domains				
Justice System-Involved Services				
	Coordination services	Justice System Involved Coordination- service coordination provided to individuals in the justice system.	\$600,000	

Department of Human Services	24 hour crisis line	Crisis Hotline (fee paid to vendor) (24 Hour Crisis Line) Telephone crisis service- program that operates a crisis hotline either directly or through a contract. The service shall be available 24 hours a day and seven days a week including, but not limited to, relief of distress in pre-crisis and crisis situations, reduction of the risk of escalation, arrangements for emergency on-site responses when necessary, and referral of callers to appropriate services.	-	
	Warm line	Social Support (Warm Line) - a line staffed by peer counselors, who provide nonjudgmental, nondirective support to an individual who is experiencing a personal crisis.	\$10,000	
	Mental health services in jails	Outpatient mental health services provided to individuals in criminal justice settings.	\$250,000	
	Justice system-involved services-other	Other support services within the justice system.	-	
	Crisis prevention training	Educational and Training Services Safety training for law enforcement, first responders, etc., regarding mental health awareness such as Crisis Intervention Training (CIT).	\$25,000	
	Civil commitment prescreening evaluation	Evaluations completed prior to commitment with goal to divert individuals from commitment process.	\$5,000	
Additional Core Evidence-Based Treatment				
	Peer self-help drop-in centers	Social Support services- drop in centers and Clubhouse centers.	\$735,000	\$50,000 Expansion
	Psychiatric rehabilitation (IPR)	Psychiatric Rehabilitation- is for individualized services designed to increase the consumer's ability to function independently to prevent or reduce the need for services in a hospital or residential setting and to promote the consumer's recovery of the ability to perform a valued role in society.	\$60,000	
Other Informational Services				
	Information & referral	Information & Referral are activities designed to provide facts about resources available/help to access those resources.	-	
	Planning, Consultation and/or early intervention (client related)	Consultation means advisory activities directed to a service provider to assist the provider in delivering services to a specific person. Early intervention means services designed to address the social, emotional, and developmental needs of children at their earliest stages to decrease long-term effects and provide support in meeting developmental milestones.	-	
	Planning and management consultants (non-client related)	Consultation means advisory activities directed to a service provider to assist the provider in planning, developing, or implementing programs; or in solving management or administrative problems; or addressing other concerns in the provider's own organization.	\$10,000	\$40,000 Expansion
	Public education, prevention and education	Education services means activities that increase awareness and understanding of the causes and nature of conditions or factors which affect an individual's development and functioning. Prevention means efforts to increase awareness and understanding of the causes and nature of conditions or situations which affect an individual's functioning in society. Prevention activities are designed to convey information about the cause of conditions, situations, or problems that interfere with an individual's functioning or ways in which that knowledge can be used to prevent their occurrence or reduce their effect, and may include but are not limited to, training events, webinars, presentations, and public meetings.	\$100,000	\$100,000 Expansion
Other Community Living Support Services				
	Services management	Services Management - is designed to help individuals and families identify service needs and coordinate service delivery but which do not constitute case management.	\$1,600,000	
	Transportation	Transportation is for services for consumers to conduct business errands or essential shopping, to receive medical services not reimbursed through Title XIX, to go to and from work, recreation, education or day programs, and to reduce social isolation.	\$250,000	
	Guardian/conservator	Guardian/Conservator - is for activities provided as required by the court system to handle the personal business of the individual.	\$5,000	

	Representative payee	Activities provided to manage an individual's finances.	\$20,000	
	Rent payments (time limited)	Rent payment to avoid homelessness.	\$200,000	
	Other basic needs	Other costs associated with basic necessities.	\$80,000	
	Physiological outpatient treatment	Activities designed to prevent, halt, control, relieve, or reverse symptoms or conditions which interfere with the normal physiological functioning of the human body.	\$5,000	
	Prescription meds	Prescription medication, including medication prescribed for psychiatric conditions.	\$15,000	
	Transitional living program	Transitional living means any type of living situation that is transition with the primary purpose or mission to help the individual become a productive member of society; length of stay may vary but is not permanent housing.	\$400,000	
	Community support programs	Community Support Programs- is for comprehensive programs to meet individual treatment and support needs of consumers which enable consumers with a mental illness, intellectual disability, or a developmental disability to live and work in a community setting.	\$10,000	
	Psychiatric medications in jail	Psychiatric medication funded for individuals in jail.	\$50,000	
Other Congregate Services				
	RCF 6 and over beds	Residential care refers to long-term care given to adults or children who stay in a residential setting rather than in their own home or family home.	\$900,000	
Projection of need based on current services and funding			\$9,730,000	
Funds allocated for expansion of services				\$1,645,000

H. Provider Reimbursement Provisions

CICS will contract with MHDS providers and non-traditional providers who meet contracting eligibility requirements and whose base of operation is in the region or is a provider who is not contracted with their host region and is providing services funded by CICS. The Region retains the right to select service providers to be a part of the CICS provider network. Providers must be approved CICS MHDS network providers in order to be eligible for regional funding. New providers may be added to the provider network if it is determined that either a particular individual will benefit from the service (as determined by the individual's inter-disciplinary team) or that the provider shall provide service(s) that will enhance the service system. CICS will also honor contracts that other regions have negotiated with their local providers. A contract may not be required with providers that provide one-time or as needed services.

In order to support service expansion efforts, CICS may offer requests for proposals (RFPs) in combination with other strategies. The following is a description of the types of funding used by CICS.

- **Fee for service:**
A fee for service approach will be utilized in most provider contracts outlining the services to be provided and the rate of reimbursement. Services provided under a fee for service model are reimbursed based on a service funding request and prior authorization process with the exception of civil commitment related expenses and crisis services.
- **Block grant payments:**
CICS may utilize block grant payments when a service does not fit the traditional fee for service method of payment and may be considered to cover costs of new services until a fee for service rate can be established. Other uses may be to provide access to crisis services and Assertive Community Treatment services.

- Incorporation of all funding sources for individuals including Medicaid:
The Region is responsible for ensuring that MHDS services are available to all residents of the region regardless of funding source. CICS will ensure that individuals apply for all funding sources prior to accessing regional funding, including private insurance, Medicaid, Medicare, and other funding mechanisms which ensure that individuals and their families are able to optimally live, work, and recreate in integrated communities of their choice.

CICS requires providers to meet all applicable licensure, accreditation, and certification standards. CICS has contracted with the providers identified below. Additional providers, including non-traditional providers, may be added throughout the year as services are developed to meet the service needs of individuals.

Abbe Center for Community Mental Health, Inc.	520 11 th St. NW	Cedar Rapids	52405
Achieve Mental Health Inc.	814 Railroad St.	Iowa Falls	50126
Access, Inc.	PO Box 268	Hampton	50441
Arc of Story County	130 S. Sheldon Ave., Ste. 302	Ames	50010
Arc of Marshall County	606 Ann Rutledge Rd.	Marshalltown	50158
Behavioral Health Options	PO Box 379	Mason City	50402
Berryhill Center	720 Kenyon Road	Ft. Dodge	50501
Brain Injury Association of Iowa	1556 S. First Ave., Ste. A	Iowa City	52240
Brian Vold, ARNP	814 Railroad St.	Iowa Falls	50126
Capstone Behavioral Healthcare	1123 1 st Ave E, Ste 200	Newton	50208
Center Associates	9 North 4th Ave.	Marshalltown	50158
Central Iowa Juvenile Detention Center	2317 Rick Collins Way	Eldora	50627
Central Iowa Psychological Services	223 S. Walnut Ave.	Ames	50010
Central Iowa Recovery	500 Fairmeadow Dr.	Webster City	50595
ChildServe Community Options	1915 Philadelphia St.	Ames	50010
Christian Opportunity Center	1602 North 14th St.	Indianola	50125
CIRSI, Inc.	111 E. Linn St.	Marshalltown	50158
Classroom Clinic	PO Box 951	Carroll	51401
Community & Family Resources	211 Ave M West	Fort Dodge	50501
Crossroads Mental Health Center	1003 Cottonwood Rd.	Creston	50801
Eyerly Ball Community Mental Health Center	945 19th St.	Des Moines	50314
Foundation 2, Inc.	1714 Johnson Ave. NW	Cedar Rapids	52405
Friends Forever Social Education Center	500 Fairmeadow Dr.	Webster City	50595
Friendship Ark, Inc.	130 S. Sheldon Ave., Ste. 203	Ames	50014
FIA Friendship Club, Inc.	1201 14th Ave.	Eldora	50627
Full Circle Therapy Center, LLC	803 3 rd Ave.	Council Bluffs	51501
Goshorn Psych-Services, PLLC	410 E. Robinson St., Ste. A-2	Knoxville	50138
Grace C Mae Advocate Center, Inc.	2501 S. Center, Ste. M	Marshalltown	50158
Heartland Senior Services	205 S. Walnut	Ames	50010
HIRTA Transit	2824 104th St.	Urbandale	50322
House of Mercy	1409 Clark St	Des Moines	50314
Integrated Telehealth Partners	1501 42 nd St., Ste. 120	West Des Moines	50266
Integrated Treatment Services, LLC	303 S. 2nd Ave. W	Newton	50208
Interpreters Unlimited	PO Box 27660	San Diego, CA	92198
Journey Counseling and Consultation	113 Colorado Ave., Ste. 111	Ames	50014

Legal Aid Society of Story County	937 6th St.	Nevada	50201
Lutheran Services in Iowa (LSI)	3125 Cottage Grove Ave.	Des Moines	50311
Mainstream Living	2012 E. 13th St.	Ames	50010
Mary Greeley Medical Center	1111 Duff Ave., PO Box 863	Ames	50010
Mason City Clinic	250 S. Crescent Dr.	Mason City	50401
Mid-Iowa Triumph Recovery Center, Inc.	101 Main St., PO Box 1774	Marshalltown	50158
MIW, Inc.	909 S. 14th Ave., PO Box 966	Marshalltown	50158
Midwest Counseling	PO Box 313	Williamsburg	52361
NAMI Central Iowa	424 5 th St.	Ames	50010
NIVC Services	1225 S. Harrison Ave.	Mason City	50401
Optimae Life Services	602 E Grand Ave.	Des Moines	50301
Orchard Place	2116 Grand Ave.	Des Moines	50312
Pam Caviness, LISW, ASW, Inc.	517 Grand Ave., Ste. 102	Ames	50010
Prairie Ridge Integrated Behavioral Healthcare	320 N Eisenhower Ave.	Mason City	50401
Premier Payee, Inc.	100 E Euclid Ave., Ste. 137	Des Moines	50313
Progress Industries	202 N 3 rd Ave W.	Newton	50208
Region Six Resource Partners	903 E. Main St.	Marshalltown	50158
The Salvation Army	PO Box 1681	Ames	50010
Trilix Marketing Group	615 Third St., Ste. 300	Des Moines	50309
Van Diest Medical Center	2350 Hospital Dr.	Webster City	50595
Youth & Shelter Services, Inc.	420 Kellogg Ave.	Ames	50010